



BASIC GUEST INFORMATION

WHEN YOU FIRST ARRIVE...

Please walk through your Bungalow and check thoroughly to make sure it has been cleaned to your satisfaction and everything is in working order (appliances, doors/windows, etc.) It is imperative that you call our office immediately if you determine there is a problem.

AIR CONDITIONERS:

Please be conservative when using the air conditioner. Keep the thermostat at auto 70-75 degrees and keep windows and doors closed. Repairs from misuse of the HVAC system will be billed to your security deposit.

REFRIGERATORS:

The refrigerator and freezer must be left on medium setting. Raising the setting too high will put the unit under stress. This will cause the refrigerator to go into a defrost cycle, completely shut off, and burn up the compressor. Please allow 24 hours for refrigerator to reach desired temperature after loading groceries.

DAMAGE:

Please report any damages to our Dover Bay Resort office immediately. We ask our guests to help keep our homes in good condition by reporting any damages or problems. Thank you for your assistance and cooperation!

KEYS:

Two sets of key cards for your Bungalow are issued at check-in. Please keep track of them. There will be charge of \$5.00 for each additional card issued.

FIREWORKS:

Fireworks are not permitted on the property, including decks, walkways, driveways, yards and dunes. ALL fireworks are prohibited in Dover Bay.

PET POLICY:

Pets are permitted in Bungalow's designated pet-friendly. No pets are allowed in Bungalows not listed as pet friendly. Pet friendly Bungalow's require a non-refundable fee of \$100.00. Guest must abide by all local pet regulations and leash laws. Limit 2 dogs per Bungalow. Please do not leave dogs unattended in the Bungalows and please clean up after your pet.

GRILLING:

Grilling is permitted only on concrete patios and grill installed on property. Absolutely no grilling on decks, porches, under units or near wooded areas.

MAINTENANCE:

From time to time, it may be necessary for us to enter the vacation home during reasonable hours for any purpose connected with the repair, care or management of the property. If this is necessary, we will make every effort not to disrupt your vacation. Every effort is made to keep each property and its equipment in good working order. Please notify our check-in office of any difficulty you incur during your stay so repairs can be made. We will make every effort to eliminate any problems or have repairs made as soon as possible. Please bear in mind that we have limited resources here on the Sandpoint area, and cannot guarantee 24 hour per day repair services. A little patience will help each of us! No rebates will be made for mechanical failures or malfunctions, unfavorable weather, early departure, interruption of utilities, maintenance problems or construction in the area. As Dover Bay continues to grow, construction may be taking place next to or near the home you rent. Please be advised.