



Vacation Rental Policies

By reserving a Vacation Rental at Dover Bay Resort, the Guest agrees to the following:

Reservations: Guests are responsible for the number of nights reserved. If the guest is unable to use the entire reservation, payment of all nights is still required. Renters must be at least 25 years old.

Advanced Rent Payments: A 50% reservation deposit must be received at the time of booking to confirm a reservation.

Balance Due: Balance due, including taxes, cleaning fees, any handling fees and any and all fees for goods or services as shown, must be received by Dover Bay Resort on day of check in and may be paid by cash, money order, cashier's check or accepted credit card.

Cancellations and Refunds: Dover Bay Resort has a 7 Day cancellation policy in effect from September to mid-June. From mid-June until the end of August Dover Bay Resort has a 30 Day cancellation policy in effect. There will be a full charge if no show or if cancelled with less than a 7 or 30-day notice depending on the time or your reservation. All cancellations must be made by a phone call 208-263-5493.

Accommodations Capacity: The number of occupants should not exceed the maximum occupancy as stated under each Bungalow listing. Dover Bay Resort will not allow overcrowding of the Bungalow beyond the existing bedding. No motor homes, campers, tents are allowed on the premises for the purpose of extra sleeping capacity.

Termination of Agreement: If the Guest or any member of his or her party violates any of the terms of this agreement, Dover Bay Resort may terminate this lease with no refund, and may enter the premises and remove the Guest, and the members of his or her party and their belongings.

Taxes- All rates are subject to Idaho Sales Tax.

Check In and Check Out Times: Check in time at our office starts at 4:00pm at the Dover Bay Café and Market. Early check-ins are not available. If you are unable to check in at this time please call us in advance to make arrangements. You must call to make arrangements before 4:00 p.m.

Check out time is 11:00am. Please observe this rule as our housekeeping staff needs time to prepare for our next guests. Guests will be charged a fee of \$50.00 per hour if they are not vacated by check out time.

Housekeeping: Bungalows are thoroughly cleaned before each guest's arrival. Additional fresh linens or towels are available by calling the market at 208-263-5493. If cleaning is requested during a stay, housekeepers are available for an extra charge. Beach towels are NOT provided but may be purchased at the market.

Cleaning Fee: All reservations include an initial cleaning fee. Guests are responsible for leaving the Bungalows in good order before departure for the next guests. There will be an additional cleaning fee charged if the Bungalow is left excessively dirty.

Items Left Behind: Dover Bay Resort cannot be held responsible for items left in the Bungalows. Please double check your Bungalow for personal items prior to departure. If we are asked to return items to you, there will be a \$20 fee plus a shipping fee. After 14 days items will be taken by management to Goodwill.

Care of Property: Guest is expected to care for the property as if it were their own. Guest acknowledges that unless Dover Bay Resort is notified on day of check-in of any damage or cleaning concerns, then thereafter, all damages or concerns to the property during the occupancy will be the Guest's responsibility and must be reported to Dover Bay Resort and paid prior to departure. Guests agree to be financially responsible for any and all damages either willful or accidental within the course of occupancy. Occupants are required to report any damages immediately. Rearranging of furniture is not permitted.

Telephone: Guest may make unlimited calls within local exchanges. Long distance calls from Bungalows must be made collect or by credit/calling cards.

Campers/Motor Homes/ Tents: Campers, motor homes or the use of tents on the Bungalow's property is strictly prohibited. Sorry, no exceptions.

Boat Trailers: At Dover Bay Resort, we have designated parking for trailers. Please let us know if you need parking or storage for your boat trailer.

Moorage: Boat Moorage is available for Vacation Rental Guests. Rates vary depending on the size of the boat.

Smoking Policy: All Bungalows at Dover Bay Resort are non-smoking, smoking is allowed outside. Please pick up the cigarette butts, an additional charge may result if butts are found outside. There will be an additional charge of \$250.00 if smoking occurs within the bungalow. Thank you for your cooperation in this matter.

Candles: No candles or open flames allowed inside the Bungalows.

Construction: As Dover Bay continues to grow, construction may be taking place next to or near the Bungalow you rent. Unfortunately, we cannot predict the

location of all construction sites and we will not make refunds because of construction activity.

Fireworks: Use of fireworks is prohibited on the property, including decks, docks, walkways, driveways, and yards.

Alcohol Policy: If alcohol is brought in, please be responsible and clean. The undersigned is responsible for any misconduct by anyone on the property at any time during occupancy. Please do not let anyone drink and drive.

Quiet Hours: For guest's enjoyment and the enjoyment of others, please respect the quiet times between 10:00 PM and 8:00 AM.

Lake Club Fitness Center and Pool: The Lake Club Fitness Center is open from 6:00 a.m. to 8:00 p.m. Please check with the Market for the current pool hours.

Maintenance: From time to time, it may be necessary for us to enter the vacation home during reasonable hours for any purpose connected with the repair, care or management of the property. If this is necessary, we will make every effort not to disrupt your vacation. Every effort is made to keep each property and its equipment in good working order. Please notify our check-in office of any difficulty you incur during your stay so repairs can be made. We will make every effort to eliminate any problems or have repairs made as soon as possible. Please bear in mind that we have limited resources here in the Sandpoint area, and cannot guarantee 24 hour repair services. A little patience will help each of us! No rebates will be made for mechanical failures or malfunctions, unfavorable weather, early departure, interruption of utilities, maintenance problems or construction in the area. As Dover Bay continues to grow, construction will continue throughout the community, please be advised.

Pet Policy: Pets are permitted in Bungalows designated as pet-friendly. No pets are allowed in Bungalows not listed as pet friendly. Pet friendly Bungalows require a \$15.00 per pet per night fee. Limit 2 pets per Bungalow. Guest must abide by all local pet regulations and leash laws. Dogs MUST be on a leash at all times. Please do not leave pets unattended in the Bungalows and please clean up after your pet.

Furnishings and Equipment: The Bungalows have fully equipped kitchens but no dishwasher. Color TV's, air conditioning, telephones, bath towels and bed linens are in each unit. Cribs are available upon request. Complimentary starter supplies of paper towels, bath tissues and soaps are provided at check-in. Additional supplies may be purchased at the Dover Bay Market.

Barbeque Grill: There are seasonal barbeque grills located throughout the beach bungalows.

